

BARTENDER / SERVER

Multi-tasker and problem solver with ten years of food service experience and proven ability to prioritize high volume environment. Organized, efficient and articulate communicator who gets along well with public and co-workers at all levels. Works independently as well as collaboratively in a team environment. Able to successfully face new challenges.

English / Spanish
Cash Handling, POS System
Customer Service

Other Skills:

Detail Oriented
Time Management
Strong Organizational Skills

Work Experience:

Pizano's Pizza

Chicago, IL

Bartender / Server

2014 to present

- Participates in setting up dining room and closing sidework
- Takes beverage and food orders from customers
- Monitors and ensures customers satisfaction
- Operates POS system and takes payments from customers
- Provides assistance to other employees
- Prepares mixed drinks, garnishes, and stocks bar supplies
- Maintains bar inventory and high levels of cleanliness

Black Duck Tavern & Grill

Chicago, IL

Bartender / Server

2011 to 2014

- Trained new bartenders and servers
- Provided beverage and food service to theatre patrons
- Monitored bar and dining room to ensure optimal guests experience
- Answered guests inquiries and resolved issues promptly
- Worked with FOH and BOH staff to improve performance
- Entrusted to order food and liquors from suppliers

- Arranged wine tasting events with staff and wine salesmen

Fox & Obel, Wine & Dine, BMW Golf Tournament

Chicago, IL

Bartender / Server

2006 to 2011

- Collaborated in setting up and breakdown of dining tables and bars
- Catered beverage and food to wedding parties and special events
- Anticipated and addressed guests dietary needs
- Monitored guests and determined when meal is completed
- Assessed guests demeanor and decided when to call security
- Mixed and poured alcoholic and non-alcoholic beverages to guests
- Provided fast, friendly and professional service to golfers and guests

Education / Training:

- ABC Bartending School
- BASSET and Sanitation Certificates